



TNBI Healthcare Development Worker Brighton Health & Wellbeing Centre

Role Purpose

Working in partnership with Brighton Health & Wellbeing Centre (BHC), this Healthcare Development Worker role is to engage with the trans, non-binary, intersex and gender-variant patients using the GP practice. Using a community-led approach, the role aims to provide both progressive and intersectional insight to community needs, which shall inform and take steps towards improving primary care services offered by BHC.

Reports to: Operations Manager – Gray Hutchins

Pay: 14hrs per week across 2 days (including Tuesdays), £25,725 pro rata (£10,293 per annum). Paid via PAYE.

Based: Mixture of remote working and office based in central Brighton. Some travel, evening and weekend work required.

Start Date/Term: Fixed term for 12 months, extension subject to funding. Optional overtime at hourly rate.

Please note this role is being advertised alongside another part-time role 'TNBI Healthcare Engagement Worker' (please see website ad) - we welcome joint applications. Please see 'how to apply' below for more information.

About the Role

Working parallel alongside the rest of The Clare Project's Engagement team, the Healthcare Development Worker for BHC will focus on the on-going engagement that TNBI communities have with Brighton Health & Wellbeing Center services. Through continuous and community-led engagement pieces using a variety of platforms, the worker will consolidate findings to provide recommendations specific to the development of BHC's service provision. Further to these engagement activities, the worker will work alongside the TNBI Care Coordinator role in actioning recommendations. This may include activities such as creating community resources, providing bespoke training modules to staff, and providing consolidated reports specific to BHC's vision for TNBI healthcare.

Please note we welcome applications from the trans, non-binary, intersex and gender-variant community. Further to this, we recognize that those from Black communities, People of Colour, members of the intersex community, those with disabilities, and/or people from a gypsy or traveller background are currently under-represented in our team. As a course of positive action in order to improve the community representation in our team, we actively encourage applications from these under-represented groups. Successful applicant(s) will be invited to discuss access needs required in order to fulfill their role upon interview and/or induction.

Accessibility: We encourage you to get in touch if you would prefer to submit your application in another way, or different format. Likewise, if you require assistance and/or have any questions regarding the application process, please do not hesitate to contact us.

Main Duties

- To work closely with members of The Clare Project's psychosocial support services, offering support to and engaging with the community in a compassionate and professional manner.
- To actively engage with, and support the Facilitation of psychosocial support groups, workshops and other engagement activities.
- To take an intersectional, and progressive, approach towards improving the outreach, engagement and inclusivity of The Clare Project and BHCW's services.
- Working with the Operations Manager, to develop and fulfill a role-appropriate Project Plan of various tasks and objectives that work towards improving service provision at BHCW.
- To focus on the development of our strategy and methodology of inclusive and intersectional participation and research, specifically with the aim of developing primary care services.
- To carry out community-focussed, on-the-ground and desk-based research in line with appropriate ethical practices and guidelines, to inform written reports to TCP & BHCW.
- To establish and maintain good working relationships with stakeholders, including partner organizations and other TNBI service providers.
- To attend meetings, events, and outreach opportunities when appropriate at request of The Clare Project and/or BHCW where

relevant. This may include Pride events, conferences, or training sessions.

General Duties

- To provide quarterly updates to TCP and BHWC, and publish reports when agreed.
- To attend monthly Managerial Supervision with the Operations Manager and 6-weekly Clinical Supervision with a chosen Supervisor.
- To attend and contribute to regular team meetings, and regular catch-up meetings with the TNBI Care Coordinator for BHWC.
- To attend occasional meetings with BHWC, in order to share progress, challenges, and any relevant updates.
- To undertake all work in line with relevant legislation and in line with The Clare Project's policies and procedures.
- To undertake any other duties that might reasonably be requested and are appropriate to the role, as requested by TCP.

Person Specification

Experience	Essential (E) or Desirable (D)	Assessed at Application (A) Interview (I), Test (T)
1: Experience in facilitating and consulting small groups of people, demonstrating negotiation and conflict resolution skills where appropriate, including in online settings.	E	A
2: Experience working closely with minority groups with a community-centered approach in order to carry out consultation and/or research.	E	A, I
3: Experience of effective project-planning in response to research and/or consultation findings.	E	A, I

4: Experience using marketing and social media as a form of outreach/engagement	E	I
5: Experience of developing inclusion products and practices within a community setting.	D	I
Knowledge		
1: An understanding of the inequalities and social issues TNBI people face, with particular consider of those who are Black, non-Black People of Colour, and/or those with disabilities.	E	A, I
2: An understanding of NHS Commissioning services across Sussex, including healthcare provision for TNBI patients.	D	A
3: Awareness of the local and national picture of TNBI-related healthcare inequalities, with particular attention to those from intersecting groups.	D	I
4. An understanding of gender-affirming pathways provided by primary care services in Brighton & Hove	D	I
Skills		
1: Strong verbal and written communication skills, including confidence in presenting content both in person and online.	E	A, I
2: Demonstrable project management skills, including the ability to manage both long and short-term projects, meeting deadlines where appropriate.	E	A, I
3: Proactive and independent, able to work with minimal supervision, using your initiative to work towards completion of a defined series of tasks that contribute towards the Project Plan and overall strategy of TCP.	E	A, I
4: Excellent networking and interpersonal skills, alongside the ability to develop and maintain progressive relationships with	E	A, I

community members and various organisations.		
--	--	--

How to Apply

Please send a CV (no more than 2 sides of A4) to Operations Manager, Gray Hutchins, by **9am on Tuesday 10th May 2022**— applications received after this will not be considered. Please also include a covering letter (no more than 1 side of A4) in response to this job description explaining why you are suitable for this role.

Interviews are scheduled for Thursday 19th and Friday 20th May 2022 and will take place on Zoom, unless otherwise requested.

If you are looking to submit a joint application for this and our other role advertised please submit the increased allowance of a CV (no more than 3 sides of A4) and a covering letter (no more than 2 sides of A4). The above conditions still apply.

If you would prefer to apply in another format, or require guidance or assistance in completing this application, please do get in touch with Gray.

Email: g.hutchins@clareproject.org.uk

Phone: 07464229395 (leave a voicemail if required)

Please note if you have a role enquiry during this period please use subject title 'ROLE ENQUIRY' on your email and these will receive a response as soon as reasonably possible. During periods of leave, these enquiries will be monitored.

BHWC Website: [Brighton Health and Wellbeing Centre](#)