



## **TNBI Healthcare Engagement Worker Brighton & Hove**

### **Role Purpose**

Supported by local Clinical Commissioning Groups (CCG), the role of the The Clare Project Engagement Worker is to enable, engage and empower the voices of trans, non-binary, intersex and gender-variant adults in Brighton & Hove. Using a community-led approach, the role provides both progressive and intersectional insight to community needs, which work towards improving both local and regional services within the NHS.

**Reports to:** Operations Manager – Gray Hutchins

**Pay:** 12hrs per week across 2 days (including Tuesdays), £24,500 pro rata (£8,322 per annum). Paid via PAYE.

**Based:** Mixture of remote working and office based in central Brighton. Some travel, evening and weekend work required.

**Start Date/Term:** Fixed term for 6 months, extension subject to funding. Optional overtime at hourly rate.

*Please note this role is being advertised alongside another part-time role 'TNBI Healthcare Development Worker - BHCW' (please see website ad) - we welcome joint applications. Please see 'how to apply' below for more information.*

### **About the Role**

Taking a community-led approach, the TNBI Engagement Worker works alongside The Clare Project team and key stakeholders to enable and empower the voices of community members on matters that concern health and well-being. Funded by the local Clinical Commissioning Groups' (CCG) NHS Inclusion Engagement project, the worker will actively engage and consult with TNBI adults in the city of Brighton & Hove.

Our work has a focus on intersectional engagement that is authentic to the lived experience of TNBI people. While projects may focus on particular areas of the community such as those with disabilities, Black and/or People of Colour, and/or those with mental health issues, projects are often led by community-specific needs informed by our front-line services.

This is a role that is heavily weighted in grassroots engagement and on-the-ground research with community members. You will work alongside

key partners and contacts including Hastings & Rother Rainbow Alliance, Switchboard, Brighton Health & Wellbeing Center, and more.

Please note we welcome applications from the trans, non-binary, intersex and gender-variant community. Further to this, we recognize that those from Black communities, People of Colour, members of the intersex community and/or people from a gypsy or traveller background are currently under-represented in our team. As a course of positive action in order to improve the community representation in our team, we actively encourage applications from these under-represented groups. Successful applicant(s) will be invited to discuss access needs required in order to fulfill their role upon interview and/or induction.

**Accessibility:** We encourage you to get in touch if you would prefer to submit your application in another way, or different format. Likewise, if you require assistance and/or have any questions regarding the application process, please do not hesitate to contact us.

## **Main Duties**

- To work closely with members of The Clare Project's psychosocial support services, offering support to and engaging with the community in a compassionate and professional manner.
- To support the Facilitation of psychosocial support groups, workshops and other engagement activities.
- To take an intersectional, and progressive, approach towards improving the outreach, engagement and inclusivity of The Clare Project's services.
- Working with the Operations Manager, to develop and fulfill a role-appropriate Project Plan of various tasks and objectives that work towards improving local and regional services, including the NHS.
- To focus on the development of our strategy and methodology of inclusive and intersectional participation and research.
- To carry out community-focussed research in line with appropriate ethical practices and guidelines, to inform written reports to the CCG.
- To establish and maintain good working relationships with stakeholders, including partner organizations and other TNBI service providers.

- To attend meetings, events, and outreach opportunities when appropriate at request of The Clare Project, Partners and/or CCG where relevant. This may include Pride events, conferences, or training sessions.

## General Duties

- To provide quarterly updates to CCG, and publish reports to stakeholders when agreed.
- To attend monthly Managerial Supervision with the Operations Manager and 6-weekly Clinical Supervision with a chosen Supervisor.
- To attend and contribute to regular team meetings.
- To attend occasional meetings with Partners, in order to share progress, challenges, and any relevant updates.
- To undertake all work in line with relevant legislation and in line with The Clare Project's policies and procedures.
- To undertake any other duties that might reasonably be requested and are appropriate to the role.

## Person Specification

Experience	Essential (E) or Desirable (D)	Assessed at Application (A) Interview (I), Test (T)
1: Experience in facilitating small groups of people, demonstrating negotiation and conflict resolution skills where appropriate, including in online settings.	E	A
2: Experience working closely with minority groups with a community-centered approach in order to carry out consultation and/or research.	E	A, I
3: Experience of collating and communicating research findings in written and/or verbal format.	E	A, I

4: Experience using marketing and social media as a form of outreach/engagement	E	I
5: Experience of developing research methodology and strategy.	D	I
<b>Knowledge</b>		
1: An understanding of the inequalities and social issues TNBI people face, with particular consideration of those who are Black, non-Black People of Colour, and/or those with disabilities.	E	A, I
2: An understanding of the wider LGBT community across East Sussex, and its operation within the community & voluntary sector.	E	A
3: Awareness of the local and national picture of TNBI-related healthcare inequalities, with particular attention to those from intersecting groups.	D	I
<b>Skills</b>		
1: Strong verbal and written communication skills, including confidence in presenting content both in person and online.	E	A, I
2: Demonstrable project management skills, including the ability to manage both long and short-term projects, meeting deadlines where appropriate.	E	A, I
3: Proactive and independent, able to work with minimal supervision, using your initiative to work towards completion of a defined series of tasks that contribute towards the Project Plan and overall strategy of TCP.	E	A, I
4: Excellent networking and interpersonal skills, alongside the ability to develop and maintain progressive relationships with community members and various organisations.	E	A, I

## **How to Apply**

Please send a CV (no more than 2 sides of A4) to Operations Manager, Gray Hutchins, by **9am on Tuesday 10th May 2022**– applications received after this will not be considered. Please also include a covering letter (no more than 1 side of A4) in response to this job description explaining why you are suitable for this role.

Interviews are scheduled for Thursday 19th and Friday 20th May 2022 and will take place on Zoom, unless otherwise requested.

If you are looking to submit a joint application for this and our other role advertised please submit the increased allowance of a CV (no more than 3 sides of A4) and a covering letter (no more than 2 sides of A4). The above conditions still apply.

**If you would prefer to apply in another format, or require guidance or assistance in completing this application, please do get in touch with Gray.**

Email: [g.hutchins@clareproject.org.uk](mailto:g.hutchins@clareproject.org.uk)

Phone: 07464229395 (leave a voicemail if required)

Please note if you have a role enquiry during this period please use subject title 'ROLE ENQUIRY' on your email and these will receive a response as soon as reasonably possible. During periods of leave, these enquiries will be monitored.